



Australian Government
Department of Education

Dear Colleagues

Please see below email sent to providers and services this afternoon.

Kind regards
Stakeholder Engagement and Education Team

Factsheet and checklist for third parties providing evidence - Additional Child Care Subsidy (child wellbeing) application

Remember there is a [factsheet and checklist](#) available to help providers gain relevant evidence from third parties in support of an Additional Child Care Subsidy (child wellbeing) application for a determination.

Child Care Subsidy (CCS) Helpdesk closed on Thursday 12 December 2019 from 1pm - change in regular shutdown day

The CCS Helpdesk will be closed on Thursday, 12 December 2019 from 1:00pm (AEDST) and will reopen at 9:00am (AEDST) Friday, 13 December 2019.

This closure is a change in the CCS Helpdesk's regular shutdown afternoon that usually occurs on the second Wednesday of each month. This change means that the CCS Helpdesk will now be open on Wednesday, 11 December 2019, operating during its usual hours of 9:00am to 5:00pm (AEDST).

Should you require assistance during this period, please refer to the [information resources for providers](#).

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