



Australian Government
Department of Education,
Skills and Employment

No formal schooling to take place during sessions of care

A reminder that children attending care at your service must not be engaged in formal schooling, including home schooling, distance education or online schooling such as the programs many schools are currently providing to parents/carers to deliver to their children.

For more information, visit the [Child Care Provider Handbook](#).

Assistance for providers and services

Our Child Care Subsidy Helpdesk can assist providers and services with information regarding the Early Childhood Education and Care Relief Package – however they are unable to provide business and financial advice to providers and services.

You can email the Child Care Subsidy Helpdesk at CCShelpdesk@dese.gov.au, send in your questions via an [online form](#) available on our website, or call **1300 667 276** between 9:00 am and 7:00 pm (AEST), Monday – Friday.

For up to date information on COVID-19 for providers and services visit the [Department of Education, Skills and Employment](#).

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