

Understanding your statement

Dear Parents,

Please take the time to read through this letter explaining how to interpret your child care statement.

The statement is comprised of two distinctive sections: the Transaction Listing and the Parent/Guardian Usage.

The Transaction Listing includes a running transaction balance for your account. This displays all of the activity that has occurred against your account for the period the statement was generated for. This includes weekly attendances, payments, attendance adjustments etc. The transaction listing is very similar to a bank statement as it provides a running balance of the account for the statement period.

The Parent/Guardian Usage section of the report displays information concerning the government subsidy that you are entitled to based upon the number of days your child has attended care. Please note that this section will not display information for periods in the future as these payments are paid in arrears.

The balance listed in the right-hand corner of the report is your account balance at the time the report was generated. This value will also correspond with the total listed at the bottom of the Transaction Listing.

