

Email Verification

Verifying your email address protects you from emails being falsely sent via Harmony Web. This security feature ensures that the sender and reply email address provided when you send emails belong to your service. You will need access to the email account in order to retrieve the verification code and complete the process.

The email address in *'Site Settings'* is your Primary Email Address. All emails sent through Harmony Web will use the Primary email as the sender address. You will be required to enter a verification code in the event you wish to change this address.

You may also set additional email addresses. This will allow you to email Educators and Families from an alternative email address to your primary email address. All additional email addresses will need to be verified.

Updating your Primary Email Address

Your service's Primary Email Address is located in 'Settings' and 'Site Settings'.

To update this, enter a new email address and click 'Get Verification Code'.

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Allow Educators to self manage their Harmony Web weekly deduction subscription details			
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Additional Emails			

You will need access to the inbox of this email address. You will receive an email containing a unique verification code.

Copy the code into the 'Verification Code' box:

rimary Email		Verification Code
info@harmonyweb.com.au	Get Verification Code	BsaY9w==

Click the 'Save' button to save your change.



Adding Additional Emails

To add email addresses other than the Primary Address, you will need to click the 'Additional Emails' button on the 'Site Settings' page beneath the Primary Address:

ABN				
11111111111				
Phone Number			Fax Number	
+610262392034			123456780	
Primary Email		Verification Code	Web Address	
info@harmonyweb.com.au	Get Verification Code		www.harmonykids.com.au	

A new window will open:

Pedbourne Family Day Care - Site 1	Child Care • Processing •	Accounts • Reports •		ø-
SITE ADDITIONAL EMAIL	S			
			Displaying 0 out of 0	Create Additional Emails

Click the 'Create Additional Emails' button.

Enter the email address and click 'Get Verification Code':

reate Site Additional Email	
Email tester1@test.com.au	Get Verification Code
Verification Code	
	Close 🖺 Save

Enter your verification code and click the 'Save' button.

The email address will now be added to the table on the 'Site Additional Emails' page.



This will mean that you will be able to select this email address as the sender/reply address when sending bulk emails and emailing reports:

Recipient	Select Individual Educators	Select All
	× Duck, Donald	
	Select Field Workers (View Educators)	Select All
	Include Inactive Educators	
Subject	Reminder	
Message		
om Address	info@harmonyweb.com.au	
ttachments	1	٩
	info@harmonyweb.com.au	
	tester1@redbourne.com.au	
	Filename Size	

Your Primary Email Address will always be the default email address.

