



Australian Government
Department of Education,
Skills and Employment

Gap fee waivers extended to the end of the year

The gap fee waiver provision has been extended nationally from 30 June 2021 until the end of the year.

Services advised or directed to close by a local authority due to COVID-19 can now waive gap fees until 31 December 2021.

If your service is advised or directed to close by a Commonwealth, state or territory government authority, you must report the closure and any reopening.

You must state the reason for the closure within 24 hours to:

- CCSAssessments@dese.gov.au
- your state or territory regulatory authority, and
- your third-party software provider.

COVID-19 restrictions

State or territory governments may announce a period of restrictions to quell a local COVID-19 outbreak.

Sometimes, restrictions may affect a child care service's ability to remain open or a family's ability to attend.

At such times, we will monitor the situation and work with local governments and key peak organisations from the sector to consider whether measures of support are needed.

Families seeking advice and information about restrictions in their local area and whether their child care service is affected should visit their local government's COVID-19 information website or contact their centre operator.

Services can access information on [our website](#) or contact the CCS Helpdesk on **1300 667 276** or ccshelpdesk@dese.gov.au

Help in an emergency

For information about help available before, during and after an emergency visit our [Help in an emergency page](#).

Win \$750 for taking part in census

Services that complete the National Workforce Census will have a chance to win a \$750 voucher for educational materials or equipment.

Two vouchers will be awarded in each state and territory.

Please see [prize draw terms and conditions](#).

If you haven't already, you must [register and complete the census](#). Your login code is in your invitation email from the Social Research Centre.

Completing the census is a requirement under Family Assistance Law.

For more information contact the National Workforce Census Helpline on 1800 800 996 or email nwc@srcentre.com.au

[Learn more about National Workforce Census](#)

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