



Australian Government
Department of Education,
Skills and Employment

Breaking: gap fee waiver extended

The gap fee waiver provision has been extended nationally from 31 January 2021 until 30 June 2021.

Services directed to close by a local authority due to COVID-19 can now waive gap fees until 30 June 2021.

If your service is directed to close by a Commonwealth, state or territory government authority, you must report the closure and any reopening.

You must state the reason for the closure within 24 hours to:

- CCSAssessments@dese.gov.au
- your state or territory regulatory authority, and
- your third-party software provider.

COVID-19 restrictions

State or territory governments may announce a period of restrictions to quell a local COVID-19 outbreak.

In some cases, restrictions may affect a child care service's ability to remain open or a family's ability to attend.

At such times, we will monitor the situation and work with local governments and key peak organisations from the sector to consider whether measures of support are needed.

Families seeking advice and information about restrictions in their local area and whether their child care service is affected should visit their local government's COVID-19 information website, or contact their centre operator.

Services can access information [on our website](#) or contact the CCS Helpdesk on 1300 667 276 or ccshelpdesk@dese.gov.au.

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