



Australian Government
Department of Education,
Skills and Employment

Are any of your families new to child care?

Dear Provider

Please forward the below information to your families.

If you have families at your service that are new to child care since 6 April 2020, they may want to claim Child Care Subsidy (CCS) when it starts again.

This email contains information designed to help those families understand CCS and how to apply.

If you receive questions from families, you should encourage them to visit the [Services Australia](#) website.

Kind regards
Stakeholder Engagement and Education Team

Dear Families

In response to COVID-19, child care is free. This means Centrelink is not currently paying Child Care Subsidy (CCS).

If you were getting CCS before 6 April 2020, you won't need to do anything for it to start again when the free child care period ends.

If you recently started using child care, you should find out about CCS.

What is CCS?

CCS helps with the cost of approved child care. Centrelink pays this subsidy directly to your child care provider to reduce the fees you pay.

Who can get it?

To get CCS you need to meet [certain requirements](#). Centrelink will also consider your circumstances to work out [how much you can get](#).

How do I apply?

If you want to get CCS when it starts again, and haven't already applied, you should [submit your claim](#) now.

Find out more about [CCS if you're new to child care](#) on the Services Australia website.

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