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Australian Government
Department of Education and Training

Support for services affected by recent extreme weather events and fires

Providers whose viability has been impacted by recent extreme weather events and bushfires, particularly those affecting areas in Queensland and Tasmania, are now able to apply for a one-off Community Child Care Fund (CCCF) special circumstances grant of up to \$10,000, under a new streamlined application process.

CCCF special circumstances grants are available to support services in disadvantaged communities at risk of closure due to viability issues caused by an unforeseen event, such as a natural disaster. The amount of funding provided to successful applicants will be determined on a case-by-case basis, depending on the activity being funded and the degree to which the service has been impacted by the event.

Further information is available on the [CCCF Special Circumstances Grant Opportunity page](#).

Additional information regarding assistance available to families and providers in various types of potential emergencies and natural disasters, such as bushfires or floods, is available in the [Emergencies and Natural Disasters fact sheet](#).

It's easy to understand exemptions to the activity test

If families cannot meet the activity test requirements, they may be eligible for an exemption. In most cases, if they are eligible for an exemption, they can receive 100 hours of subsidised care per fortnight.

Remember, in two parent families, where one person has an exemption, the hours of subsidised care for the family is based on the person with the lowest activity test result.

To read the fact sheet and find out more, [click here](#).

What is the role of the CCS Helpdesk?

The CCS Helpdesk assists providers and services with policy advice and payment queries.

The Department of Human Services (Centrelink) is responsible for assessing and distributing entitlements for families. Centrelink can also assist families with confirming enrolments that have ceased.

The CCS Helpdesk does not have visibility of parent or child details or their entitlements, this should be managed between the family and Centrelink directly.

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