



Australian Government  
Department of Education,  
Skills and Employment

## New Exceptional Circumstance Supplementary Payment application video

A new video is now available to help providers and services complete the application for an Exceptional Circumstance Supplementary Payment based on an increase in demand at your service.

The video will guide you through the application process and explain the eligibility criteria and important information and evidence you must provide.

You can find the video on our [Early Childhood Education and Care Coronavirus \(COVID-19\) webpage](#) under the 'Early Childhood Education and Care Relief Package-Exceptional Circumstance Supplementary Payment' section.

For more information on the application process, please contact [ECECR relief@dese.gov.au](mailto:ECECR relief@dese.gov.au).

## Will Exceptional Circumstance Supplementary Payments be backdated?

Exceptional Circumstance Supplementary Payments based on an increase in demand will be backdated to the beginning of a relevant four-week period. The first four-week period commenced on 6 April 2020.

The four-week periods are:

- Period 1 – 6 April 2020 to 3 May 2020
- Period 2 – 4 May 2020 to 31 May 2020
- Period 3 – 1 June 2020 to 28 June 2020.

The following Exceptional Circumstance Supplementary Payments will be backdated until the commencement of the Relief Package on 6 April 2020:

- to support providers that are operated by non-government schools and large charities/not-for-profit organisations that are not eligible for JobKeeper Payment
- to providers of Family Day Care and In Home Care services, on behalf of their (sole trader contractor) educators who are not eligible for the JobKeeper Payment.

Exceptional Circumstance Supplementary Payments made to services who have more than 30 per cent of full-time equivalent employees who are ineligible for JobKeeper will be backdated to 18 May 2020.

For more information, please see [Early Childhood Education and Care Relief Package – Exceptional Circumstance Supplementary Payment](#).

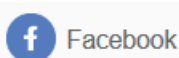
**For up to date information on COVID-19 for providers and services visit the [Department of Education, Skills and Employment](#).**

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