



Reminder: JobKeeper ends for sector on 20 July

JobKeeper Payments will end on 20 July 2020 for employees of a Child Care Subsidy (CCS) approved provider operating a child care service.

For more information on whether this applies to you, please visit the JobKeeper Eligibility section on our [COVID-19 FAQ](#) webpage.

The [ATO has provided information](#) about changes to JobKeeper for child care providers and what you need to do.

Why a family's Child Care Subsidy amount may change

There are a few reasons why the amount of the CCS Services Australia pays to you for your families may change. These include changes to family circumstances and eligibility.

Read Services Australia's article for more information about [why the amount of CCS they pay changes](#).

Inclusion Support Program — return to usual claim processes

The Inclusion Support Program (ISP) continued to operate during the COVID-19 period, supporting services to include children with additional needs.

With the return to CCS from 13 July, the claiming process will return to the pre-Relief Package arrangements.

- For care provided during the Relief Package (6 April to 12 July 2020), claims for the Inclusion Development Fund (IDF) subsidy are to be submitted as 'non-face-to-face hours' for all hours. This will allow claims to be processed without reference to attendance records in Child Care Subsidy System (CCSS).
- For care provided from 13 July 2020, claims for the IDF subsidy are to be submitted as 'face-to-face hours' and 'allowable non-face-to-face hours', which refers to attendance records in CCSS.

The department will also communicate these changes directly to IS Portal users by email.

More information on the [claim processes](#) is available on the department's website, or you can email the [Inclusion Development Fund Manager](#).

Beware of scam emails seeking personal information

Please be aware there are phishing emails doing the rounds on email and social media.

Below is an example of one such email, which claims to be from Services Australia. This email is not from Services Australia. It is a scam seeking personal information.

The ACCC provides advice on how not to [fall for a scammer's phishing bait](#) – it's a good resource for you to share with your families.



Child Care Subsidy System maintenance this weekend

Services Australia will be undertaking scheduled maintenance of their IT systems this weekend. As a result, the CCSS will be unavailable from 10 pm (AEST) Saturday 18 July 2020 until 10 am (AEST) Sunday 19 July 2020.

For providers and services, this means you will not be able to enter session reports into CCSS during this period.

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