



Australian Government  
Department of Education,  
Skills and Employment

## Avoid delays – sign your Transition Payment Grant offer by Wednesday

Accept and sign your Transition Payment Grant offer via DocuSign by 5 pm (AEST) 1 July 2020 to avoid delays with the first payment.

Your offer will be sent to the email address registered as your provider level contact email address, either through the Provider Entry Point or in your third party software.

If you haven't received an offer yet, make sure to check your junk/spam mail. If you have checked these and still haven't received an offer or require further help responding to the offer, please contact the CCS Helpdesk email at [ccshelpdesk@dese.gov.au](mailto:ccshelpdesk@dese.gov.au) and include the email address you would like the offer sent to.

For step by step instructions on how to review and sign the Grant offer see the [process for reviewing and submitting the Transition Payment Grant offer](#).

For more information see the [Transition Payment Guidelines](#) and the [Grant Agreement template with terms and conditions](#).

## Changes to absences

From 13 July 2020, families can receive CCS for absences up to seven days before a child's first, and after a child's last, physical attendance at a service, where a session of care would have usually been provided, for any of the following reasons:

- any of the [additional absence reasons](#)
- the child, the individual who cares for the child, the individual's partner or another person with whom the child lives is ill (no medical certificate required if the child has not used 42 absence days)
- the service has changed ownership
- the usual service is closed and the child is attending a different service under the same provider
- a family tragedy (a major event including the death of an immediate family member) has occurred, or
- the enrolment ceased incorrectly.

This amendment was made in response to feedback from the sector and has been timed to coincide with the start of the 2020–21 CCS year.

Families can continue to claim additional absences for COVID-19 related reasons without the need for medical evidence until 31 December 2020.

For more information check out our updated [absences fact sheet](#) and [FAQs](#).

## Child Care Subsidy rates from 13 July 2020

CCS family income thresholds, the annual cap and the hourly rate caps are adjusted at the start of each financial year based on the Consumer Price Index. A fact sheet detailing the [CCS rates from 13 July 2020](#) is available on our website.

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