



## Business continuity payments for child care services in lockdown

As of 23 August, child care services will get business continuity payments until the end of COVID-19 lockdowns if they meet conditions.

**You do not need to call the CCS Helpdesk. We will contact you soon with details on how to apply for payments.**

Business continuity payments will be made to services in [Commonwealth-declared COVID-19 Hotspots](#) if:

- the Commonwealth hotspot runs for more than 7 days and the state or territory government has limited who can access child care, or
- the Commonwealth hotspot extends beyond 28 days.

[Check dates for business continuity payments in eligible regions.](#)

### Payments

Business continuity payments will be based on the service type:

- Centre Based Day Care, Family Day Care and In Home Care services will get fortnightly payments of 25% of their pre-lockdown revenue calculated up to the hourly cap.
- Outside School Hours Care (OSHC) and vacation care services will get separate fortnightly payments of 40% of their pre-lockdown revenue calculated up to the hourly cap.

Payments will be based on revenue in a specified fortnight before the lockdown.

### Eligibility

This support is now available for services in affected areas of Greater Sydney, Australian Capital Territory, and OSHC services in metropolitan Melbourne.

If current lockdowns continue, all other services in metropolitan Melbourne, regional Victoria and regional NSW will become eligible.

Payments for services in these locations will be backdated to 23 August.

We will write to services if they become eligible for a business continuity payment.

### Gap fee waivers, additional allowable absences

Child care services in [Commonwealth-declared COVID-19 Hotspots](#) that run for more than seven days can waive gap fees for families who keep their children at home.

The decision to waive gap fees is one for the individual service. Services directed to close by a local authority because of COVID-19 can also waive gap fees until 31 December 2021.

Child care services in [Commonwealth-declared COVID-19 Hotspots](#) that run for more than seven days can access additional allowable absences. Families can use these absences even if they have not used up their 42 days of allowable absences.

[Visit our website for information](#) on the conditions for payments, gap fee waivers and additional allowable absences.

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