



Australian Government  
Department of Education,  
Skills and Employment

## 30 June balancing deadlines approach

Two important deadlines fall at the end of this month for families for the balancing of Child Care Subsidy (CCS).

The deadlines, which fall on 30 June, are:

- the second deadline for confirming 2018–19 income, and
- the first deadline for confirming 2019–20 income.

If families don't act they risk losing their CCS.

You can help families by:

- [displaying this poster at your service](#)
- [sharing this fact sheet with families.](#)

More information for providers is on [our balancing webpage](#), including a short video about the process.

If families have questions, please direct them to the [Services Australia website](#).

## Temporary financial hardship

The Additional Child Care Subsidy (temporary financial hardship) is available to families experiencing temporary financial hardship due to COVID-19.

To access this subsidy, families must be eligible for CCS and have experienced [one of these temporary financial hardship events](#) impacting their ability to pay child care fees.

## Can families find you?

Are your fee and vacancy details up to date on [Child Care Finder](#) so families can find your service?

Reporting of fees and vacancies is a legal requirement under Family Assistance Law.

You can update your details in the [Provider Entry Point \(PEP\)](#) or through your third-party software. For help, see the [task card on updating your details in the PEP](#) or contact your third-party software provider.

More information on when you must notify us of changes is in the [Child Care Provider Handbook](#).

Please allow up to 24 hours for [Child Care Finder](#) to reflect any changes.

Provider Eligible Enrolment changes

Changes to Provider Eligible Enrolments come into effect from 1 July.

[Watch this short video](#) to learn more.

More information, including when to use Provider Eligible Enrolments, is on [our website](#).

## COVID-19 child care resources

With the COVID-19 situation constantly changing, how are you best to stay up to date?

Our website provides information on [current restrictions and their impact on child care](#).

Use the [COVID-19 restriction checker](#) to find out about restrictions in your state or territory.

As well, we advise providers and services to check in regularly to the official websites of state and territory governments and health authorities.

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