



Australian Government
Department of Education,
Skills and Employment

Reminder – mental health information and resources

The emergency and natural disasters assistance [webpage](#) includes information on mental health support — which includes trauma and wellbeing — for children, parents and communities affected by the bushfires.

We will continue to add further information and resources as they become available.

Reminder – Update your details to help families find your service in Child Care Finder!

You could be missing out on business from families who are searching for a service in your area using [Child Care Finder](#)! Make sure your fee and vacancy details are up to date.

How to update your details

- You can update your details via the [Provider Entry Point \(PEP\)](#). Please refer to the [Task Card](#) on the department's website if you need assistance on how to update your organisation details in PEP.
- Alternatively, you can update your details via your third party software. Please contact your software provider if you need assistance updating your details via a third party software program.

Please allow up to 24 hours for changes to be reflected on [Child Care Finder](#).

Making a subsequent determination for Additional Child Care Subsidy (ACCS) (child wellbeing)

If a child in receipt of ACCS (child wellbeing) continues to be at risk beyond the first determination period (for example, up to 13 weeks), you will need to apply for a new subsequent determination. You can do this via your third party software provider or the [PEP](#). You will need to upload new or existing evidence to support any new subsequent determination application.

Please note:

- evidence needs to be less than six months old
- uploading evidence to an existing determination will not trigger a subsequent determination assessment, a new subsequent determination application **must** be lodged.

If the evidence previously provided was a statutory declaration, this cannot be used for a subsequent determination. You should talk to the family (where appropriate) and ask for their assistance to gather further information to support the ongoing subsidy. The family may also provide consent for you to approach other third parties. If the required evidence is not provided, then the application for a subsequent determination will be rejected.

For more information on the evidence requirements refer to the [Guide to ACCS \(child wellbeing\)](#) and the [factsheet and checklist](#) we have published to help providers gain relevant evidence from third parties in support of an ACCS (child wellbeing) application for a determination.

Child Care Subsidy System (CCSS) maintenance 22 to 23 February 2020

Services Australia will be undertaking scheduled maintenance of their IT systems this weekend. As a result, the CCSS will be unavailable from 10:00pm (AEDST) Saturday, 22 February 2020 until 10:00am (AEDST) Sunday, 23 February 2020.

For providers and services, this means no session reports will be processed during this period.

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