

Compliance action against 521 services

We have removed more than 500 services from the <u>Child Care Finder website</u> that have not reported their fees.

Fee reporting is a condition of provider approval to ensure transparency.

With <u>Child Care Finder</u> a go-to for parents seeking child care in their area, it is vital that families have the right information when choosing a service.

Services in Victoria were not included in the crackdown against 521 services because of the current COVID restrictions.

Most providers are doing the right thing. However, we strongly encourage you to ensure your details are current and that you meet your reporting obligations to avoid future action.

How to update your details

To update your information and report your current fees, use the <u>Provider Entry Point</u> (PEP) or your third-party software.

For help, see the <u>task card on updating your details in the PEP</u> or contact your third-party software provider.

Your service listing will be updated on the Child Care Finder website within days.

Making ACCS easier to administer

Child Care Subsidy (CCS) and Additional Child Care Subsidy (ACCS) payments are being streamlined.

ACCS will soon be calculated and paid as one amount, combining both the ACCS and CCS.

From 12 July, the combined payments, including payments due to readjustments before CCS end-of-year balancing, will be made directly to the child care provider.

This will reduce the administrative burden on child care providers when changes are made to family eligibility and entitlement for retrospective periods.

System maintenance this weekend

Services Australia will undertake scheduled maintenance of its IT systems this weekend.

The Child Care Subsidy System will be unavailable from 8pm AEST Friday 18 June until 6pm AEST Saturday 19 June.

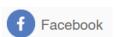
Providers and services will be unable to enter session reports during this period.

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